

‘Annexure A’
Escalation Matrix:

Investor Grievance Escalation Matrix for NSE, BSE, MCX, NCDEX, CDSL and NSDL (Select as per your membership)

Details of	Contact Person	Address	Contact No.	Email Id
Client Servicing	Mr Vipul M Vaghela	206, HISCAN HOUSE, NAVRANGPURA, AHMEDABAD	079 - 40016900	KGSBPL@YAHOO.COM
Head of Client Servicing	Mr Rajesh Raval	206, HISCAN HOUSE, NAVRANGPURA, AHMEDABAD	079 - 26408566	R.RAVAL@ROKETMAIL.COM
Compliance Officer	Mr Darshan Shah	206, HISCAN HOUSE, NAVRANGPURA, AHMEDABAD	079 - 26408567	KGCOMPLIANCE@YAHOO.COM
CEO	Mr Nirav Khajanchi	206, HISCAN HOUSE, NAVRANGPURA, AHMEDABAD	079 - 26408568	NIRAVKHAJANCHI@YAHOO.COM

In absence of response/complaint not addressed to your satisfaction, you may lodge a complaint with SEBI at <https://scores.gov.in/scores/Welcome.html> or Exchange/Depository at

NSE – <https://investorhelpline.nseindia.com/NICEPLUS/>

BSE– <https://bsecre.bseindia.com/ecomplaint/frmlInvestorHome.aspx>

MCX– <https://www.mcxindia.com/Investor-Services>

NCDEX– <https://ncdex.com/investor-grievances/complaint-registration-form>

CDSL –<https://www.cdslindia.com/Footer/grievances.aspx>

NSDL – <https://www.epass.nsdl.com/complaints/websex>

SCORES - <https://scores.sebi.gov.in/>

Please quote your Service Ticket / Complaint Ref No. while raising your complaint at SEBI SCORES / Exchange/Depository portal.