

Escalation Matrix for any Grievance of Equity/commodity/DP					
Details of	contact Person	Address	Contact No	Email	Working Hours
Customer care	Riddhi Shah	201, Hi scan House, Nr Mithakhali Under Bridge, Navrangpura, Ahmedabad 380009	079-40016900	kgsbpl@yahoo.com	Mon to Fri 9.00 AM to 6.00PM
Head of Customer Care	Rajesh Raval	201, Hi scan House, Nr Mithakhali Under Bridge, Navrangpura, Ahmedabad 380009	079-26408566	r.raval@rocketmail.com	Mon to Fri 9.00 AM to 6.00PM
Compliance Officer	Mr Darshan Shah	201, Hi scan House, Nr Mithakhali Under Bridge, Navrangpura, Ahmedabad 380009	079-26408567	kgcompliance@yahoo.com	Mon to Fri 9.00 AM to 6.00PM
CEO	Mr Nirav Khajanchi	201, Hi scan House, Nr Mithakhali Under Bridge, Navrangpura, Ahmedabad 380009	079-26408568	niravkhajanchi@yahoo.com	Mon to Fri 9.00 AM to 6.00PM

In absence of a response/complaint not addressed to your satisfaction, you may lodge a complaint with:

BSE : <https://bsecre.bseindia.com/ecomplaint/frmlInvestorHome.aspx>

NSE : <https://investorhelpline.nseindia.com/NICEPLUS>

MCX : <https://www.mcxindia.com/Investor-Services/grievances/register-e-complaint>

CDSL : <https://www.cdslindia.com/Footer/grievances.aspx>